

**Branch:**

**GRIEVANCE REDRESSAL MECHANISM**

CUSTOMERS ARE REQUESTED TO APPROACH THE BRANCH MANAGER IN CASE OF ANY GRIEVANCE. IF NOT SATISFIED, THEY MAY ESCALATE THE ISSUE TO:

- 1. LEVEL I - CORPORATE OFFICE**
- 2. LEVEL II - HEAD OFFICE**

<b>LEVEL-I</b>	<b>LEVEL-II</b>
Sharath Kumar K R	Chokkalingam Palaniappan
CHIEF OPERATING OFFICER	MANAGING DIRECTOR
<b>ADDRESS:</b>	<b>ADDRESS:</b>
Navarathna Housing Finance Limited Flat No1&2, Ground Floor, Krishna Towers, No 9-13, Sardar Patel Road, Taramani, Adyar, Chennai - 600020.	No. 2/102, Third Street (First Floor) Karpagam Avenue, RA Puram, Chennai – 600 028.
<b>CONTACT.NO:</b>	<b>CONTACT.NO:</b>
8754475454	044-4202-0942 , 044-31001514
<b>E-mail- ID:</b> <a href="mailto:coo@navarathnahousing.com">coo@navarathnahousing.com</a>	<b>E-mail- ID:</b> <a href="mailto:md@navarathnahousing.com">md@navarathnahousing.com</a>

IF COMPLAINTS ARE NOT RESOLVED WITHIN 15 DAYS, CUSTOMERS MAY APPROACH  
**NATIONAL HOUSING BANK** ON THE FOLLOWING ADDRESS:

GRIEVANCE REDRESSAL DEPARTMENT, NATIONAL HOUSING BANK, CORE 5-A, 4TH FLOOR,  
INDIA HABITAT CENTRE, LODHI ROAD, NEW DELHI – 110003.  
PHONE NO. 011-24641173. E-MAIL.ID: [crcell@nhb.org.in](mailto:crcell@nhb.org.in)