

Branch:

GRIEVANCE REDRESSAL MECHANISM

CUSTOMERS ARE REQUESTED TO APPROACH THE BRANCH MANAGER IN CASE OF ANY GRIEVANCE. IF NOT SATISFIED, THEY MAY ESCALATE THE ISSUE TO:

1. LEVEL I - CORPORATE OFFICE
2. LEVEL II - HEAD OFFICE

LEVEL-I	LEVEL-II
<p>Sharath Kumar K R</p> <p>CHIEF OPERATING OFFICER</p> <p>ADDRESS:</p> <p>Navarathna Housing Finance Limited Flat No1&2, Ground Floor, Krishna Towers, No 9-13, Sardar Patel Road, Taramani, Adyar, Chennai - 600020.</p> <p>CONTACT.NO:</p> <p>8754475454</p> <p>E-mail- ID: coo@navarathnahousing.com</p>	<p>Chokkalingam Palaniappan</p> <p>MANAGING DIRECTOR</p> <p>ADDRESS:</p> <p>No. 2/102, Third Street (First Floor) Karpagam Avenue, RA Puram, Chennai – 600 028.</p> <p>CONTACT.NO:</p> <p>044-4202-0942 , 044-31001514</p> <p>E-mail- ID: md@navarathnahousing.com</p>

IF COMPLAINTS ARE NOT RESOLVED WITHIN 15 DAYS, CUSTOMERS MAY APPROACH
NATIONAL HOUSING BANK ON THE FOLLOWING ADDRESS:

GRIEVANCE REDRESSAL DEPARTMENT, NATIONAL HOUSING BANK, CORE 5-A, 4TH FLOOR,
INDIA HABITAT CENTRE, LODHI ROAD, NEW DELHI – 110003.
PHONE NO. 011-24641173. E-MAIL.ID: crcell@nhb.org.in