

Branch:

GRIEVANCE REDRESSAL MECHANISM

CUSTOMERS ARE REQUESTED TO APPROACH THE BRANCH MANAGER IN CASE OF ANY GRIEVANCE. IF NOT SATISFIED, THEY MAY ESCALATE THE ISSUE TO:

1. LEVEL I - CORPORATE OFFICE
2. LEVEL II - HEAD OFFICE

LEVEL-I	LEVEL-II
Sharath Kumar K R CHIEF OPERATING OFFICER ADDRESS: Navarathna Housing Finance Limited Flat No1&2, Ground Floor, Krishna Towers, No 9-13, Sardar Patel Road, Taramani, Adyar, Chennai - 600020. CONTACT.NO: 8754475454 E-mail- ID: coo@navarathnahousing.com	Chokkalingam Palaniappan MANAGING DIRECTOR ADDRESS: No. 2/102, Third Street (First Floor) Karpagam Avenue, RA Puram, Chennai – 600 028. CONTACT.NO: 044-4202-0942 , 044-31001514 E-mail- ID: md@navarathnahousing.com

IF COMPLAINTS ARE NOT RESOLVED WITHIN 30 DAYS, CUSTOMERS MAY APPROACH NATIONAL HOUSING BANK ON THE FOLLOWING ADDRESS:

GRIEVANCE REDRESSAL DEPARTMENT, NATIONAL HOUSING BANK, CORE 5-A, 4TH FLOOR,
INDIA HABITAT CENTRE, LODHI ROAD, NEW DELHI – 110003.
PHONE NO. 011-24641173. E-MAIL.ID: crcell@nhb.org.in